



# Leather Quality Assurance Success Story

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Lack of accurate delivery  
information causing delays

# The Need



A company working with multiple factories and tanneries and a large number of SKUs faced the problem of keeping track of its leather order factory arrivals causing serious coordination problems and repeated delays.

The factories had to repeatedly reschedule their production, with the consequential planning disruptions.

Impactiva's Order Monitoring (an optional part of our Leather QA Service) provided the much needed daily tracking of all order and made the information available to all parties involved.

# Solution



- Deployed 15 technicians along with 5 Factory Coordinators in 15 tanneries and 20 factories
- Implemented a daily tracking system for each and every leather order in the production chain
- Established a lead time for all orders based on the customer's delivery needs
- Issued a very comprehensive, easy-to-read report (MLL300) which was sent to all parties involved on a weekly basis

# Benefit

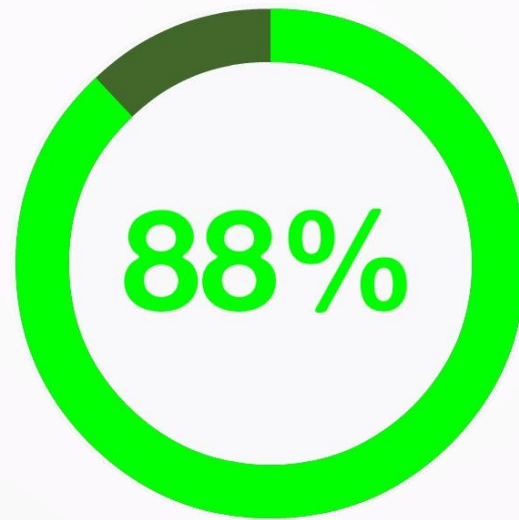


- With Impactiva's report, the client could:
  - Track orders in less than a minute
  - Monitor bulk production status
  - Compare lead times
  - Understand which orders' ETD were / were not being met
- Dramatically reduced airfreight deliveries
- Avoided production disruption at factories
- Significantly reduced disputes between tanneries and factories
- Improved the overall performance of the tanneries by 35%

# KPIs



## On-Time Delivery Performance of Tanneries



**Improvement**



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