### IMPACTIVA OUTDOOR GEAR QUALITY ASSURANCE PROGRAM

# FROM DELIVERY DELAYS TO LOST SALES, POOR QUALITY CAN HAVE SERIOUS FINANCIAL CONSEQUENCES

Defective products destroy profits. Fabric color variations, poor lamination and fusing, wavy stitching, and faulty zippers: all can dramatically reduce margins. You have a lot at stake, so why risk your company's future with inadequate quality control? At Impactiva, we focus on providing outdoor gear quality assurance Right from the start™. Our Outdoor Gear Quality Assurance Program will provide on-the-floor, end-to-end oversight of your factories to cut costs and virtually eliminate customer chargebacks while achieving a minimum of 200% return on your investment in Impactiva's fees.

Impactiva's Outdoor Gear Quality Assurance Program virtually eliminates customer chargebacks by reducing your factory quality-related claims to less that 1.0% of all products shipped.

#### WHY IS IMPACTIVA DIFFERENT?

## DEPENDABLE, END-TO-END QUALITY ASSURANCE

Our highly trained outdoor gear quality assurance technicians will work side-by-side with your factory employees every day while your products are being produced. Their coaching will bring reliability, efficiency and corruption-free discipline to the factory floor, protecting your brand while reducing factory waste and errors. Our technicians will eliminate the need for you to spend valuable resources on replacing and training in-house inspectors.

### DETAILED UNDERSTANDING OF YOUR NEEDS AND PRODUCTS

We'll work with you on the esthetic look, fit and physical requirements for each product, and then ensure this understanding is conveyed directly to operators on the factory floor. And we won't stop there. We'll also use this knowledge to perform mandatory preproduction trials, averting costly reworks and delivery delays by detecting defects early. The result: better quality with fewer claims and chargebacks.

#### PROVEN, COST-SAVING PROCESSES

Our proprietary quality assurance processes will ensure proper execution at every step, from approval of incoming materials to cutting, fusing and lamination, sewing, labeling, and packing. We'll perform more than 26 quality tests on all incoming materials, plus 49 in-line inspection checks, reducing your defective product rate while eliminating costly supplier and customer arguments.





